



This award recognizes

Dawn Boyland

**for completing Telvista's
Leadership Preparation Training**

**This 40-hour sequence exposes participants to
supervisory skills, metrics, forecasting, scheduling,
and financial aspects of call center operations.**

**Please accept our congratulations on your achievement
and our best wishes for your career success!**

A handwritten signature in black ink, appearing to read "Ken Kolst".

Leadership Dvlpt. Specialist